Dear Friend,

In Washington, there are always breaking developments that demand the attention of legislators, but the needs of my constituents remain my number one priority. That’s why, from my first day in office, I have worked to provide timely and meaningful service to you and your family.

My office is here to help you navigate federal agencies and access important benefits. In this brochure, you’ll find information about many of the services we offer, along with contact information for my constituent service sites in your community.

If you need assistance, or if you just want to share your thoughts on a policy issue, please write, call or email me.

John P. Sarbanes

WAYS WE CAN HELP

Expediting Approval of VA Benefits
Edward applied to the VA for pension benefits that he needs to access lifesaving medical care. When the adjudication of his claim was delayed, my office worked to gain approval of his monthly benefits – and secure retroactive benefits – to ensure he had adequate assistance with his daily living activities and medical needs.

Securing Social Security Benefits
After the death of their father, Rebecca’s young children were eligible to receive Social Security survivor benefits. However, they were getting less than they were entitled to receive. We were able to work with the Social Security Administration to review the matter, correct the record and send Rebecca’s children the appropriate amount of benefits.

Congressman Sarbanes speaks with a constituent about the kinds of resources his office provides.

A MESSAGE FROM CONGRESSMAN SARBANES

JOHN P. SARBANES

CONGRESSMAN
600 Baltimore Avenue, Suite 303
Towson, MD 21204

CONSTITUENT SERVICES GUIDE
ACTIVE-DUTY MILITARY & VETERANS
My office regularly provides assistance to active-duty service members, retired military personnel and veterans. We can help you:

- Clarify the status of a disability claim, appeal or pension application for veterans.
- Resolve concerns with VA medical centers.
- Address issues for military retirees and their spouses regarding retirement pay, survivor’s benefits or debt.
- Raise an issue with headquarters on behalf of active-duty service members.

MEDICARE
My office can address and resolve several issues for Medicare beneficiaries. We can help you:

- Find information about eligibility, enrollment options and premiums.
- Address billing questions and late enrollment penalties.
- Determine coverage for services, operations and prescriptions.

SOCIAL SECURITY
For many Americans, navigating the application process for Social Security can be difficult. That’s where my office can step in. We can help you:

- File an application for benefits or check the status of a pending application.
- Relay evidence of a financial or health-related hardship that may warrant expedited processing of your application.
- Help correct mistakes or clarify a decision about your disability or retirement pay.

INTERNAL REVENUE SERVICE
My office is a resource for navigating the IRS. We can help you:

- Connect with your local Taxpayer Advocate to clarify outstanding tax issues.
- Address amended returns, debts, filing errors and estate issues.
- Find free or low-cost tax assistance services.

ADDITIONAL SERVICES

Academy Nominations:
Every year, I am privileged to nominate candidates for our nation’s service academies. To apply, you can visit my website or call my office.

Education Loans and Support:
We can provide information regarding educational assistance offered by the federal government.

Internships:
My office offers congressional internships for students and recent graduates to learn about Congress and to serve our nation.

Passports and Visas:
If you have an urgent or complex situation regarding your passport or visa, we can assist you.

American Flags:
My office can help you secure a commemorative flag flown over the U.S. Capitol. All flags come with a certificate of authenticity.

Tours:
We can help you obtain gallery passes to see Congress in action and tickets to tour the U.S. Capitol, the White House, the National Archives and the Pentagon.

CONNECT WITH ME

TOWSON
600 Baltimore Avenue, Suite 303
Towson, MD 21204
Phone: (410) 832-8890
Hours: Monday - Friday
9:00 AM - 5:00 PM

ANNAPOLIS
Arundel Center
44 Calvert Street, Suite 349
Annapolis, MD 21401
Phone: (410) 295-1679
Hours: Tuesday
11:00 AM - 1:00 PM

BURTONSVILLE
Marilyn J. Praisner
Community Recreation Center
14906 Old Columbia Pike
Burtonsville, MD 20866
Phone: (301) 421-4078
Hours: Thursday
11:00 AM - 1:00 PM

WASHINGTON, D.C.
2370 Rayburn House Office Building
Washington, DC 20515
Phone: (202) 225-4016
Hours: Monday - Friday
9:00 AM - 5:00 PM

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